

## Membership FAQ

### **Do you offer discounts on membership?**

We offer 10% off Curiosity Level memberships (Individual, Individual+, Family Duo, Family, Family+) for members **over the age of 65, educators** with valid school ID, **military and veterans** with valid military photo ID, and **students** with valid university or college ID.

To purchase a membership using one of these discounts, please call the membership line at (916) 674-5000 ext. 103 or visit the Guest Services desk at the museum.

### **Can I apply my museum tickets to purchase my membership?**

Yes! Guests visiting the museum are welcome to **apply tickets on the same day of their visit** towards the cost of their membership. The number of tickets that can be applied to the membership are restricted to the number of members covered under each membership level. For example, up to 2 adult tickets and 4 youth tickets can be applied to the cost of a Family level membership.

### **Do members need to reserve tickets to visit?**

MOSAC asks that members reserve tickets prior to visiting the museum to mitigate crowds and ensure a better experience for both members and general admission visitors.

Members have access to member-only hour from 9am-10am Monday through Saturday.

To reserve tickets, go to <https://visitmosac.org/visit/tickets/#available-timed-entry-tickets>

### **Can someone else use my membership without me?**

Only members named on the membership can use the membership, with the exception of the Individual+ level, which includes 1 guest on the membership.

### **Can I purchase a membership for someone else?**

Yes! MOSAC offers a gift membership option.

When signing up for a membership, select "This membership is a gift". If "Deliver to Myself" is selected, the gift membership cards will be emailed to the person who purchased them, and they will be able to email or print the membership cards to present to the recipient whenever you choose to do so. However, the 12 months of gift membership will begin on the date of purchase.

Please note that MOSAC membership cards are automatically emailed within a few minutes of purchase to your gift recipients unless "Deliver to Myself" is selected.

### **How do my reciprocal benefits work?**

All MOSAC Members have access to the [Association of Science and Technology Center \(ASTC\) Travel Passport Program](#), which includes reciprocal benefits to over 300 science centers and

museums. ASTC benefits can be applied to ASTC member institutions that are **outside of a 90-mile radius from MOSAC AND outside of a 90-mile radius from your primary residence.**

MOSAC Members at the Family+ level and higher may enjoy free general admission to more than 1,000 institutions as part of the [North American Reciprocal Museum \(NARM\) Association](#) program.

Please note that **MOSAC extends NARM reciprocal admission to applicable members of institutions outside of a 15-mile radius of MOSAC.** All NARM and ASTC reciprocal member institutions may implement reciprocal museum policies as they choose. We recommend you visit the websites for NARM or ASTC and call the institution you wish to visit in advance of your visit to confirm your MOSAC benefits are reciprocal at the institution.

#### **How do I receive my membership cards?**

In an effort to reduce plastic waste, MOSAC issues digital membership cards to members. Membership cards will be sent via email to the email address provided when you sign up for a membership. These cards are compatible with digital wallets on smartphones. You are also welcome to print your membership card to have a physical copy.

#### **Is my membership tax deductible?**

No, MOSAC memberships are not tax deductible.

#### **How do I renew my membership?**

Renewals can be done over the phone by calling (916) 674-5000 ext. 103, visiting in person and going to the guest services desk or online, [here](#). Please be sure to log into your online account prior to renewing your membership!

#### **I need to add someone to my membership, how can I do that?**

Members cannot be added or removed from memberships unless in the event of a name change, death or marriage. During the renewal process, members are welcome to change the second named member on their membership.