

MOSAC Homeschool Day Frequently Asked Questions

Do members receive any benefits?

Yes, Home School Day admission is free for members.

How do I access my membership benefits when registering for Home School Day?

To receive your MOSAC Membership Discounts at check out, make sure you are logged in as a member when you are in the cart. To log in, select the "Sign In" button in the upper right corner of your screen or click the three parallel lines if you are on a smart phone. If you are a member and have not yet set up your online account/password you can register [HERE](#).

Please make sure you use the **SAME** email, name, address, and phone number used when your membership was purchased. If you have forgotten your password, you can select the forgot password option when signing in. If you login and your member discounts do not get automatically applied on the billing page, please call (916) 674-5000 during office hours 9am to 4pm Monday-Friday.

Where is MOSAC located?

The SMUD Museum of Science and Curiosity (MOSAC) is located at 400 Jibboom Street, Sacramento CA . Home School Day activities will be held in many areas within MOSAC, including classrooms, exhibits and the Multiverse Theater.

Where can we park?

The City of Sacramento operates the parking lot at MOSAC. The parking fee is \$6/day. Visitors can use the kiosk in front of the museum to pay for parking or by visiting the PARKMOBILE website, input the location code 6848 and check out as a guest.

How do I check in?

There will be a check in desk in the lobby from 9:30am-10:30 am. Please make your way to the table upon arrival with your prepaid ticket information. If you are purchasing tickets at the door, please do so at the front desk and then check in at the check in table.

What will Home School Day on October 4th look like?

Sample schedule coming soon

My group has multiple ages/grades of students. How can we participate?

MOSAC is an age inclusive environment! We will have options for all ages throughout the museum.

Can my student/s explore the museum on their own?

Children younger than 13 years old must be accompanied by an adult 18 years or older.

What if my student requires specific accommodations?

MOSAC strives to be an inclusive environment. Please contact our school program lead at aseines@visitmosac.org with any additional questions or clarifications. If your child benefits from sensory aids such as noise-cancelling headphones, items to fidget/focus, etc., they are welcome to bring them to the museum.

How will I sign up for a planetarium show?

Shows at 10:15, 11:15 & 12:15 will be first come, first served, 1 show per person. Paper tickets for these shows will be available at check-in
Public shows can be registered upon arrival via a QR code in the lobby.

Who do I contact with a question?

If you have a question regarding registration, please email us at education@visitmosac.org. If you have a question regarding programming, please contact the school programs lead by emailing aseines@visitmosac.org. We are also available by phone at (916) 674-5000 ext. 104 from 9am-4pm Monday-Friday.

What happens if I need to cancel? If you need to cancel, please email education@visitmosac.org at least one week prior to Home School Day. If cancelling less than a week in advance, you will receive a 50% discount.

Will the Curiosity Café be open?

The Curiosity Cafe Hours of Operation:
Monday - Friday 10 am - 2 pm during the school year

Is there somewhere to eat at MOSAC?

Lunches may be eaten on our patio tables (this area is covered) or on our river view patio behind the museum (picnic style). These areas are “first-come, first-served” and may not be reserved. Please be aware that there may be more than one group using the area at a time. There are no indoor facilities for eating. We do ask that your class leave the area clean for other groups. Please note that there is no food or drink allowed in the exhibits, classrooms, or the theater.

Is there storage at MOSAC?

We currently do not offer any storage on site during field trips or home-school day. We invite your students to carry any lunches, visit materials, or other belongings in backpacks during their visit.

Is there a gift shop at MOSAC?

We are happy to welcome your group into our gift shop! Shop M is located in the museum lobby and is open daily during normal museum hours. Children must be accompanied by an adult. We recommend visiting the gift shop at the end of your visit so purchases do not distract from the visit or get lost in the museum.

What are MOSAC's Covid-19 Guidelines?

We follow all policies reflected in county and state ordinances. We will encourage the best health and safety practices for all participants.