



## MOSAC Design Lab Maker Workshops

### Frequently Asked Questions

Is there parking available at MOSAC?

- Yes! If you will be staying at MOSAC for longer than 5 minutes, please park in the parking lot. MOSAC's parking lot is a city lot with a fee of \$6 per car. You can use the kiosk in front of the museum to pay for parking or by visiting the [PARKMOBILE website](#) or app, input the location code 6848, and check out as a guest.
- If you will be staying for less than 5 minutes (to drop off or pick up a participant), please park in the MOSAC loading zone in front of the museum to avoid parking fees.

What should participants do when they arrive?

- Plan to arrive at the museum 10-15 minutes prior to the start of the program. Head inside our front doors and one of our education staff will be ready to greet you and assist in getting the participant signed in. Participants under the age of 18 must be accompanied by an adult. Please make sure the participant's waiver is submitted prior to the first program. Once the participant is signed in, our education staff will bring them to the Design Lab.

What if family or friends want to stay at the museum while the participant is in the program?

- We would love to have you explore the museum while the participant is in the program! If you are planning on sticking around, you will need to pay for parking, see directions below. Please pay admission or show your MOSAC membership at the front desk. Program participants have free admission for the day with their nametag, and may explore the museum after their program.
- Parking Directions: MOSAC's parking lot is a city lot with a fee of \$6 per car. You can use the kiosk in front of the museum to pay for parking or by visiting the [PARKMOBILE website](#) or app, input the location code 6848 and check out as a guest.



## What should participants do at the end of the program?

- At the end of the program, our education staff will bring participants down to the lobby.
- **If participant is under 18:** The adult that is picking up should meet our education staff at the table in the lobby to sign out the participant. Our education staff will check ID and have the adult sign out your participant. All photo ID's will be checked to ensure the safety of all participants.
- **If participant is over 18:** Participants over the age of 18 will sign themselves out of the program with our education staff at the table in the lobby.
- Participants have free admission for the day after their program with their nametag. If friends and families want to stay and explore, they must pay admission.

## What should participants wear to the program?

- Please dress safely and appropriately as participants will be working with equipment. Participants should wear long pants and closed-toed, closed-heel shoes (croc's are not acceptable) with socks that protect the ankle. Long hair must be tied back. If participants are not dressed according to these guidelines, they may not be able to participate in all aspects of the program.

## What should participants bring with them to the program?

- A reusable water bottle with closeable lid is recommended. Food and other drinks are not permitted in the Design Lab.

## What should participants not bring to the program?

- Our focus will be on the Design Lab Program, safety, and creativity. Cell phones or any other electronics should stay out of sight for the entirety of the program. If they become a distraction, our instructors may place the electronics in a safe place until the end of the program. We are not liable for any missing or damaged personal items. No food is allowed in the Design Lab, any beverages must have a secure lid.

## How can participants prepare for the first day of the program?

- We want everyone to have a fantastic experience in our workshops. To make sure your participant has a smooth first day, please submit all waivers ahead



of time. Participants will not be admitted without a waiver on file. An electronic submission form and hard copy of the waiver will be sent via email prior to the first day of the program, or can be found on our website.

### What if participants require special accommodations or accessibility needs?

- Please contact Reva, Registered Programs Lead, at [rchadha@visitmosac.org](mailto:rchadha@visitmosac.org) if there are any special accommodations or accessibility needs our team should be aware of.

### What are MOSAC's Covid-19 Guidelines?

- MOSAC follows policies reflected in county and state ordinances. Currently, masks are not required. We will encourage the best health and safety practices for all participants.

### What is the cancellation or rescheduling policy?

- If you must cancel your Design Lab Maker Workshop, it must be done in writing with our cancellation and rescheduling form. Form can be completed electronically by [clicking here](#), or a hard copy can be found on our website and emailed to [registeredprograms@visitmosac.org](mailto:registeredprograms@visitmosac.org). If the form is submitted more than 2 weeks prior to the first day of the program, you will receive a 75% refund. After this time no refund will be issued. Please note that programs are limited at this time and we cannot guarantee the option to reschedule.

Questions? Call us at (916) 674-5000 or email us at [registeredprograms@visitmosac.org](mailto:registeredprograms@visitmosac.org).